LaSalle County Veterans Assistance Commission 4231 Progress Blvd, Unit 4 Peru, IL 61354

Superintendent Evaluation 2023

To Whom It May Concern,

Christa has a vast knowledge of her job. This year she was able to obtain the highest level of education a VSO can make passing her CVA exam. The experience she has with claims coupled with her continued education makes her an amazing VSO and leader to her team. Christa is always available to help her team with their claims, whether it be bouncing thoughts off her or helping the person think outside the box when trying to get a Veteran service connected.

Since taking over as Superintendent, Christa has worked hard to rework every policy and procedure in the office as well as understanding why they are needed and how they fit the office needs. She has worked with other Superintendents and County officials to make sure we are in compliance with the Military Veterans Assistance Act (MVAA) and also making sure everyone has an understanding of what the MVAA is.

As a boss, Christa is always available for her team. She not only leads by example but with passion. She is a fierce supporter of her team and never hesitates to let them know they are appreciated.

Yours Truly on Behalf of the Commission,

Harold Olsen

VAC President